

NextivaONE

NextivaONE brings voice, text, video, and team messaging into one app your teams can use anywhere. By unifying customer and team conversations in a single place, it reduces communication silos, improves responsiveness, and helps employees work more efficiently from anywhere.



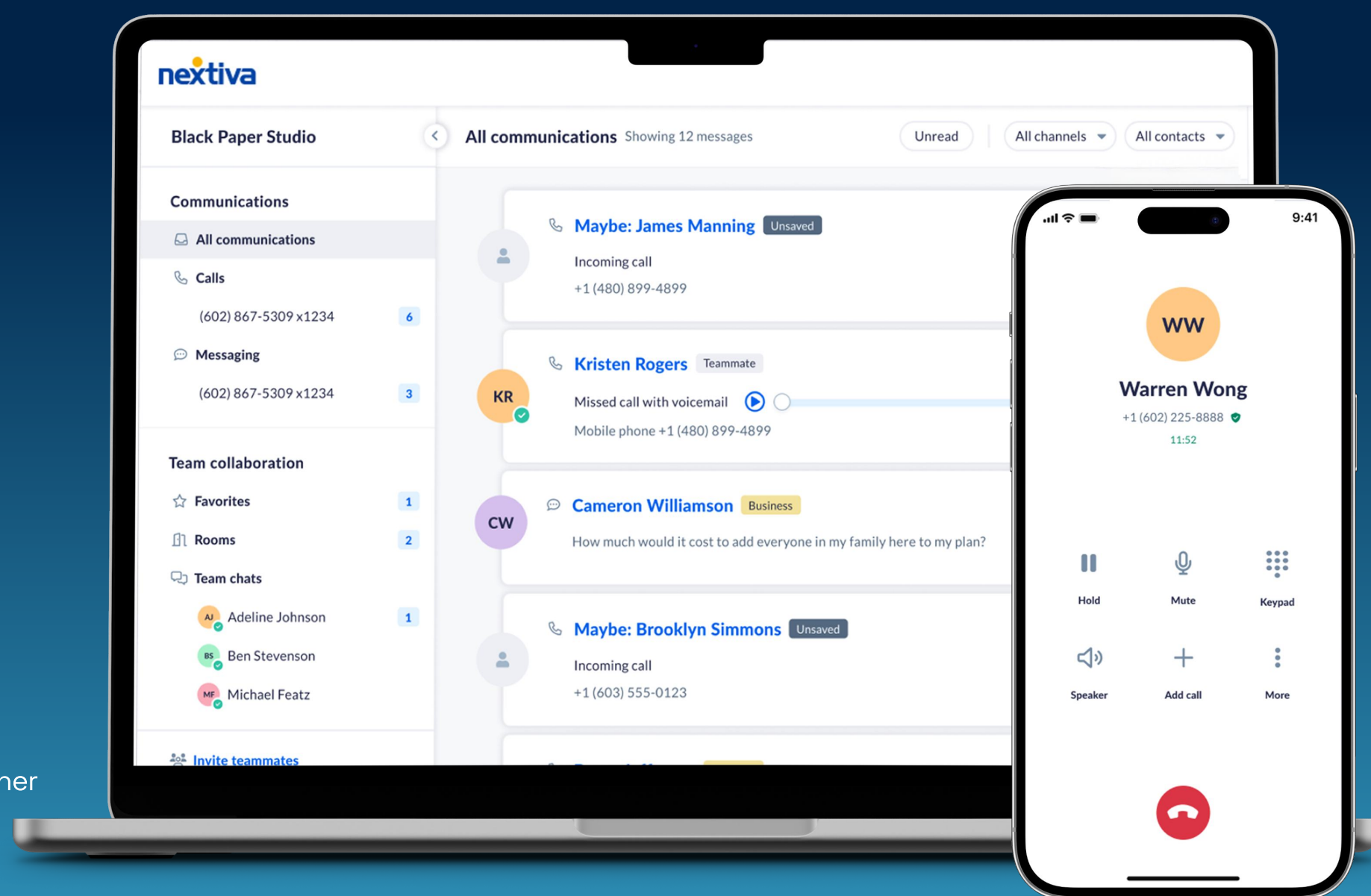
4.8/5 on Trustpilot



4.5/5 on G2



4.7/5 on Gartner



One app that powers every business conversation



Work smarter with all conversations in one place

Give teams one place to handle every conversation. With voice, video, messaging, and collaboration in a single app, employees spend less time managing separate tools and more time assisting customers.

Respond faster with single-thread conversations

With all interactions and context in one place, agents can quickly pick up where conversations left off, respond faster, avoid missed messages, and deliver more consistent, seamless experiences.

Reduce costs by consolidating your communication stack

By simplifying your tech stack, NextivaONE reduces software spend, administrative overhead, and IT complexity, while supporting both improved team collaboration and customer communication.

Key features included in NextivaONE

FEATURE	WHAT IT DOES
Voice Calls	Make and receive business calls in the app
Call Syncing	Move calls seamlessly between desktop, mobile, and desk phone
Text Messaging	Send and receive texts from the app
Voicemail Transcription	Read voicemails with automatic transcription
Video Meetings •	Meet by video with screen sharing and recording
Team Collaboration •	Chat, call, or meet with teammates in shared rooms
Call Notes	Add notes during or after calls for easy reference
Call Recording	Record and save calls (included in Engage)
Transcription & Summarization ◆	Automatically transcribe calls and generate AI-powered summaries with searchable conversation history.
Mini View (Desktop)	Manage calls and text messages while working in other apps
Contact Management	Import and manage contacts from Google and Outlook, or import via a CSV file
Calendar Integration •	Sync Google and Outlook calendars automatically

• Desktop & web only ◆ Available as an add-on

Trusted by 100,000+ Businesses Worldwide

★ Trustpilot

★★★★★

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G

★★★★★

4.5/5 on G2

Gartner

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Enterprise-grade security
Encryption, access controls, and data partitioning keep customer information protected across every location.



Award-winning service and support
24/7 access to real people who understand your business, plus onboarding and success guidance tailored to your growth goals.



Unmatched reliability
99.999% uptime and fully redundant infrastructure ensure every location stays connected, even during peak hours or disruption.