




Nextiva: Powering the future of customer experience


Communication made eady

 Albert Nichols Teammate +1 (480) 899-4899



 Dave Hamilton Business

Link: How to request help with your orders if something g...



Run your business with AI

89% faster

Social Media

Live chat


SMS & Messangers

One tool  whole business

Reviews

Nextiva AI


Phone number



Sarah Woodstone


Phoenix Coffee Shop

Your future is with Nextiva



Anna West

EasyWest Packaging



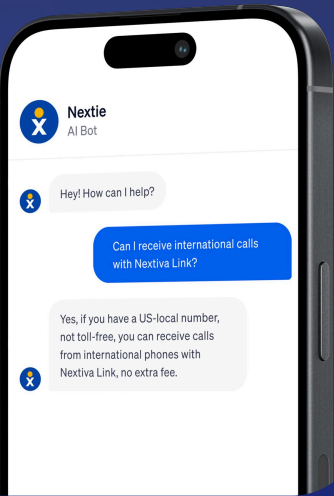
Jerome Gonzalez

Art Studio


Call now

Always available to help

Nextiva Magic



Social media integration



Facebook

Instagram

Messaging apps

X

WhatsApp


Viber

YouTube

LinkedIn

Nextiva powers billions of interactions annually with its AI-driven customer experience solutions. The Unified Customer Experience Management (UCXM) platform transforms customer engagement by seamlessly orchestrating interactions, enabling businesses to acquire, retain, and grow their customer base with ease. Committed to Amazing Service® and continuous innovation, Nextiva is a leader in cloud-based business communications and customer experience technology.

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Why Nextiva?

Deliver faster responses, elevate customer satisfaction, and streamline operations—without the hassle of managing multiple systems. Nextiva empowers businesses with a unified customer experience management platform that enables:

- ✓ **Faster, more personalized customer interactions:** Reduce response times and enhance engagement with AI-driven automation, intelligent call routing, and real-time insights.
- ✓ **Seamless communication across every channel:** Unify voice, video, text, chat, email, social media, and review sites in a single platform—no third-party add-ons required.
- ✓ **Scalability without complexity:** Easily adapt and grow with a modern, cloud-based architecture designed for small businesses to global enterprises.
- ✓ **Integration & customization:** 100% API-accessible platform that connects with CRM systems, AI applications, and workforce management too.
- ✓ **Reliability & security:** 99.999% uptime and enterprise-grade security to keep your business running smoothly.

Where business growth meets simplicity

Nextiva empowers businesses of all sizes to seamlessly manage customer interactions, enhance productivity, and build meaningful relationships—without the complexity of multiple systems.

For small & mid-size businesses

Elevate your brand with scalable, professional communication tools that grow with you.

For enterprises

Leverage AI-powered automation, omnichannel communication, and real-time analytics to maximize efficiency, improve customer retention, and drive revenue.

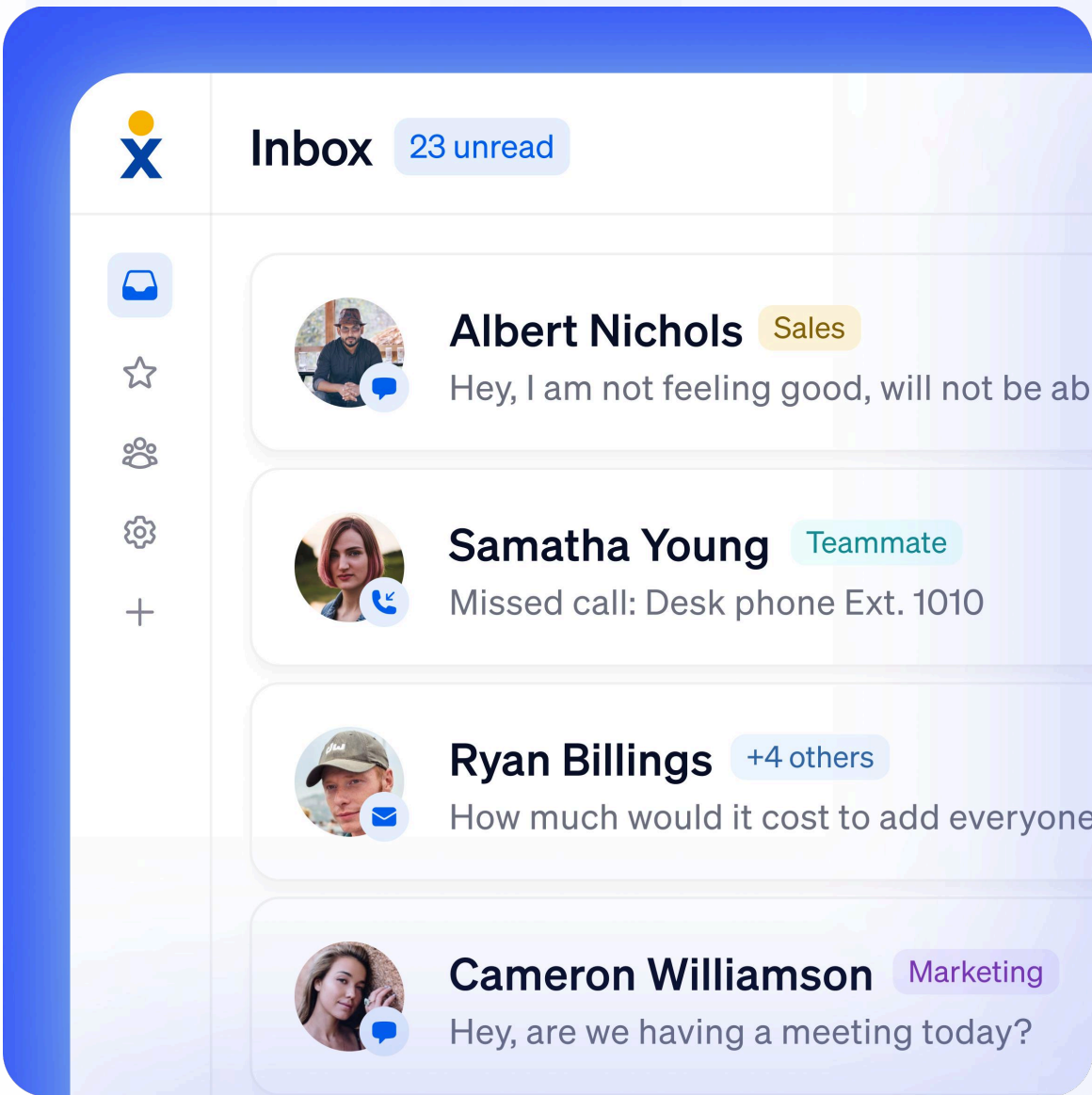
For contact centers

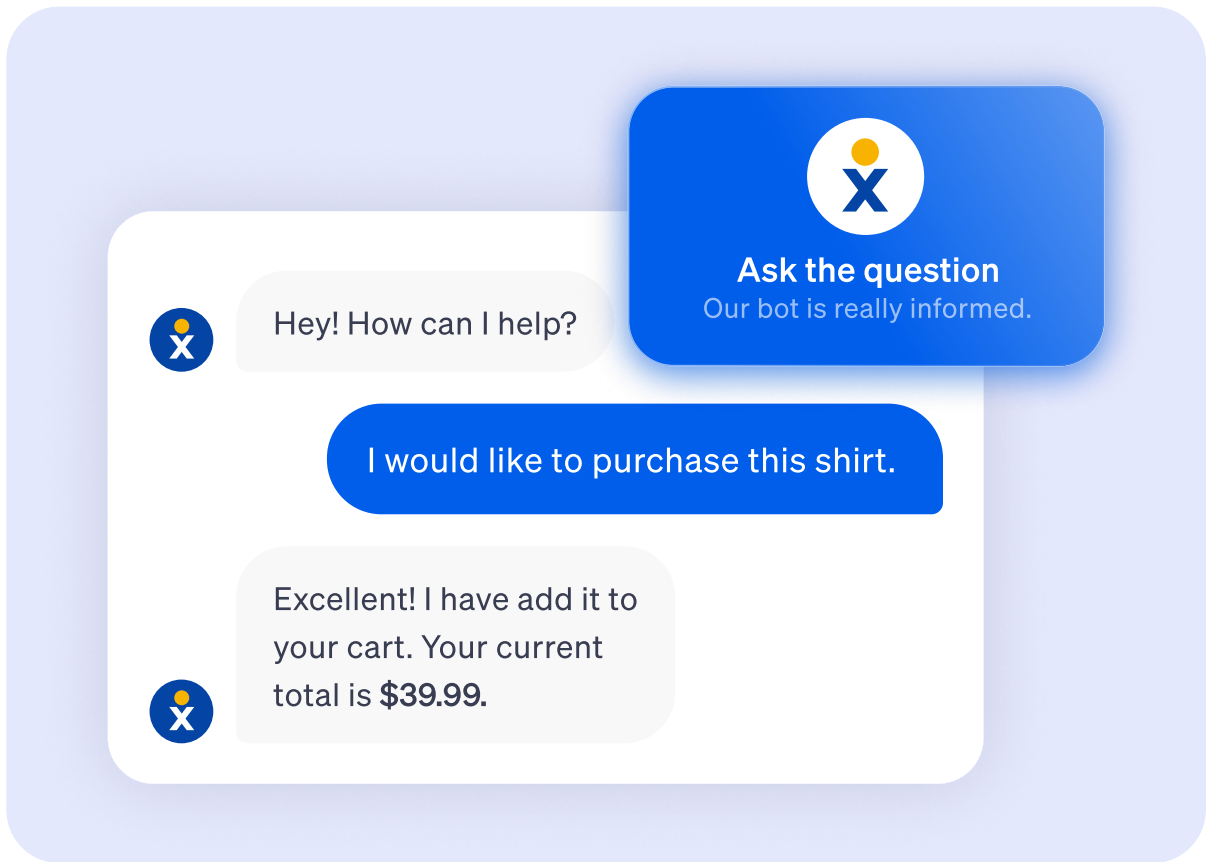
Optimize operations with AI-driven agent assist, intelligent routing, and real-time analytics for faster resolutions, higher customer satisfaction, and greater efficiency at scale.

Nextiva Unified-CXM: A complete solution for all businesses

Nextiva’s platform unifies data from every channel into a single view, empowering businesses to deliver personalized experiences—whether through AI-driven automation or human touch. Seamlessly integrate voice, video, text, live chat, email, social media, and reviews to create smarter, more connected customer interactions.

Eliminate data silos and empower teams with a 360-degree customer view that drives smarter decisions, faster resolutions, and stronger relationships—all from a single platform.





Smarter customer interactions with AI-powered automation

Transform customer interactions with Nextiva’s intelligent automation and AI-driven insights. From instant self-service to real-time insights, businesses can streamline workflows, reduce inefficiencies, and deliver seamless experiences at scale.

Leverage Nextiva’s built-in AI for:

Conversational AI & self-service:

Automate interactions with chatbots and IVR, resolving inquiries instantly.

Analytics & sentiment analysis

Gain real-time insights into customer sentiment and emerging trends.

Transcription & call summarization

Automate workflows with AI-generated call summaries and transcripts.

Predictive Routing

Process transactions securely with PCI-compliant automation.

Deliver amazing experiences using Nextiva

Deliver faster responses, elevate customer satisfaction, and streamline operations—without the hassle of managing multiple systems. Nextiva empowers businesses with a unified customer experience management platform that provides:

- ✔ Enabling over 10 billion customer interactions annually
- ✔ Trusted by leading brands across industries
- ✔ Backed by enterprise-grade security, 99.999% uptime, and world-class reliability

Your trusted partner for seamless communication

At Nextiva, we’re committed to your success through our unwavering dedication to Amazing Service. Our world-class customer support and professional services ensure you get the most out of your communication platform, whether you’re a small business or a global enterprise.



In-house support team dedicated to helping your business succeed



Personalized onboarding to get your team started quickly



Training available for teams of any size

Real results from Nextiva customers



40% cost reduction
1M+ live chat interactions with AI chatbot every month



50% cost reduction
Doubled the number of interactions supported in digital channels



33% increase in close rate
With real-time transcription and agent assist

Nextiva sets the industry standard

Rated by customers voted best product and support, easiest to set up and use.

